



Acronyms

AAA – Area Agencies on Aging

- There are 13 planning and service areas in Illinois known as AAA's, one for each region of the state. 12 NPO's and the other is a state government – the city of Chicago. Area Agencies have the primary task of planning and coordinating services and programs for older people in their respective areas. They are a department within the Department of Aging.

ACA – Affordable Care Act

- The federal health insurance law passed in 2010 – commonly known as “Obamacare.”

ACL – Administration for Community Living

- ACL was developed to support people with disabilities and older adults to maximize their independence and access to community resources.

ADA - Americans with Disabilities Act

- A federal law signed in 1990 providing civil protections to individuals with disabilities by prohibiting discrimination in areas of public life, including jobs, schools, transportation, and all public and private places that are open to the general public

ADRC – Aging Disability Resource Center (Network)

- ADRCs make up a network of agencies, including aging and disability network stakeholders, that serve as coordinated entry points of access to Long Term Support Systems (LTSS) driven care. ADRCs also operate under a No Wrong Door (NWD) philosophy.

BCBA - Board Certified Behavior Analyst

- National certification by the Behavior Analyst Certification Board to provide applied behavior analysis or behavior therapy to a variety of populations. Eligibility includes education (Master's Degree), on-the-job training, national competency testing and continuing education. BCBAs are approved to provide Behavior Intervention and Support services under the current developmental disability Medicaid Waivers. Some states have begun to implement state licensing of BCBAs.

BFR – Budgeting for Results

- A data-driven initiative in Illinois that ties the allocation of funds to specific performance measures.



BHC – Behavioral Health Clinic

- Behavioral Health Clinics are a type of provider of community-based mental health services, as defined by the Department of Healthcare and Family Services. BHCs serve individuals with low to moderate intensity needs and are intended to be smaller entities that focus on specific populations or diseases, meeting the specific needs of their community.

BIP – Balancing Incentive Program

- The BIP provided financial incentives to States to increase access to non-institutionally based long-term services and supports (LTSS) from October 2011 to September 2015. Thirteen states continue to participate in the program by spending grant funds to increase access to new or expanded services and infrastructure.

CCAP – Child Care Assistance Programs

- DHS' Child Care Assistance Program provides low-income, working families with access to quality, affordable child care that allows them to continue working and contributes to the healthy, emotional and social development of the child. Families are required to cost-share on a sliding scale based on family size, income, and number of children in care.

CCMS – Child Care Management Systems

- The State of Illinois helps income-eligible families pay for the child care services needed to work or attend school, training, and other work-related activities. Financial assistance eligibility determined through the submission of an application to a Child Care Resource and Referral (CCR&R) agency or child care center/home who is contracted with DHS to provide child care subsidies.

CCR&R – Child Care Resources and Referrals

- Child Care Resource and Referral of Midwestern Illinois is a not-for-profit 501(c)3 social service agency. The agency is a part of a statewide network of child care resource and referral agencies funded by the Illinois Department of Human Services, as well as a part of the Child Care Aware National Network of Child Care Resource and Referral Agencies. CCR&R serves the Illinois counties of Henderson, Henry, Knox, McDonough, Mercer, Rock Island, and Warren. Program services focus on locating child care that is tailored to meet the needs of each family, helping families determine if they qualify for assistance in paying for child care, providing training for those who work with children, recruiting additional child care providers and providing relevant consultations in child care programs.

CCE – Coordinated Care Entity

- CCEs are provider-based networks and form of managed care entity that primarily serve seniors, persons with disabilities, and children with complex medical needs. No more than 1,000 individuals are enrolled per CCE.



CCMN – Children with Complex Medical Needs

- CCMN are a type of Coordinated Care Entity (CCE) that focus on children with complex issues.

CCU – Care Coordination Units

- Local agencies where care coordinators are primarily based.

CCW - Childcare Worker

- Official Childcare workers may have credentials recognized by the Illinois Department of Children and Family Services (DCFS) for a person who has completed education (High School or equivalent), background checks, and training requirements. CCWs work in Children's Group Homes licensed by DCFS and are funded by the Illinois Department of Human Services (DHS) under the current Children's Residential Medicaid Waiver.

CFCM - Conflict Free Case Management

- The model of case management that ensures there is no conflict of interest between the case manager and the individuals he/she serves, including that case managers are not personally benefiting from the advice they are giving. This is an aspect of the Balancing Incentive Program.

CIL – Center for Independent Living

- CILs are non-profit, **non-residential**, advocacy and service organizations governed and operated by people with disabilities.

CMHC – Community Mental Health Center

- Community Mental Health Centers provide safety net mental health services throughout the state including, but not limited to, the delivery of services reimbursed through the Illinois Medical Assistance Program. CMHCs are the only provider type that is eligible to provide Assertive Community Treatment (ACT) and Psychosocial Rehabilitation (PSR).

CMS – Centers for Medicare and Medicaid Services

- CMS is the federal entity within the U.S. Department of Health and Human Services responsible for overseeing Medicaid and Medicare.

COGFA – Commission on Government Forecasts and Accountability

- COGFA is a nonpartisan legislative entity that provides the Legislature with research on state and national economic data, along with revenue projections and operations of Illinois Government.



CRV – Centralized Repository Vault

- A centralized online location where documents commonly required of service providers with state agency contracts can be uploaded and stored, thus eliminating redundancy in contracting, reporting, monitoring, and auditing processes. State agencies include Aging, DHS, DCFS, HFS, and DPH.

DCFS – Department of Children and Family Services

- An Illinois department charged with administering certain human services, primarily regarding child abuse and neglect cases.

DD – Developmental Disability

- Encompasses a diverse group of severe chronic conditions that are related to mental and/or physical impairments.

DHS – Department of Human Services

- An Illinois department charged with administering certain human services, including food assistance, emergency shelter, and sexual assault prevention.

DOA – Department on Aging

- An Illinois department charged with administering certain human services for seniors and their caregivers.

DON – Determination of Need

- The DON score is a measurement used to determine the level of need for services for individuals with disabilities. A higher DON score corresponds with a greater need for assistance with everyday tasks.

DPH – Department of Public Health

- An Illinois department charged with administering certain human services, primarily regarding health promotion and disease prevention.

DRS – Department of Rehabilitation Services

- An Illinois department charged with administering certain human services, primarily serving people with disabilities.

DSP - Direct Support Person

- A credentialed position recognized by Illinois Department of Human Services for a person who has completed education (High School or equivalent), background checks, 120 hours of classroom and on-the-job competency based training requirements. DSPs work in a variety of programs under the current developmental disability Medicaid Waivers to provide active treatment and supports to



persons with developmental disabilities. DSPs are entered on the Illinois DHS Direct Support Person Registry after completion of all training requirements.

DSHP – Designated State Health Programs

- Health service programs funded by the state through the 1115 waiver. DSHPs are provided by a variety of agencies, including the Department of Juvenile Justice (DJJ), the Division of Alcoholism and Substance Abuse (DASA), and the Illinois State Board of Education (ISBE). DSHPs are intended to enable greater investment in the behavioral healthcare system.

EPSDT – Early and Periodic Screening, Diagnostic, and Treatment

- The EPSDT program provides comprehensive and preventive health care services for children under age 21 who are enrolled in Medicaid. It is key to ensuring that children and adolescents receive appropriate preventive, dental, mental health, developmental, and specialty services.

FFM – Federally Facilitated Marketplace

- The federal healthcare exchange.

FFS – Fee for Service

- A model of payment where services are paid for individually by individuals. Care Coordination replaced FFS with capitated forms of payment.

FMAP – Federal Medical Assistance Percentage

- Basis for federal government Medicaid allocations to individual states.

GATA – Grant Accountability and Transparency Act

- Passed in July 2014, this Act overhauls the state grant-making process in Illinois through increased transparency and oversight by streamlining grant application requirements.

GATU – Grant Accountability and Transparency Unit

- The entity responsible for the state's rule-making, implementation, and monitoring process in compliance with GATA.

GOMB – Governor's Office of Management and Budget

- The office responsible for preparing the annual state budget and advising the Governor on revenue availability and allocation of resources.

HCBS – Home and Community Based Services

- HCBS is a part of a waiver program to allow people to receive services within the home or community setting as an alternative to an institution.



HFI- Housing First Initiative

- Housing First is a homeless assistance approach that prioritizes providing permanent housing to people experiencing homelessness, thus ending their homelessness and serving as a platform from which they can pursue personal goals and improve their quality of life.

HFS – Healthcare and Family Services

- The department in Illinois responsible for providing healthcare coverage for adults and children who qualify for Medicaid.

HHS – Health and Human Services

- The federal department charged with managing Medicaid, Medicare, and the ACA.

HSC – Human Services Commission

- The HSC was established in 2009 and formalized by law in 2013 to conduct a systematic review of human services programs with the goal of ensuring the implementation of best practices within the human services field.

IATP – Integrated Assessment and Treatment Planning and IM+CANS – Illinois Medicaid Comprehensive Assessment of Needs and Strengths

- A behavioral health service designed to ensure individual's assessment of needs and strengths are clearly documented and lead to specific treatment recommendations. The Illinois Department of Healthcare and Family Services (HFS) requires providers to review and update clients' IATPs every 180 days at a minimum. HFS has designated the Illinois Medicaid Comprehensive Assessment of Needs and Strengths (IM+CANS) as the approved IATP instrument.

ICP – Integrated Care Program

- The ICP is a program for older adults, and adults with disabilities, who are eligible for Medicaid, but not eligible for Medicare. ICPs served as the pilot program for coordinated care.

ICF/ID (Sometimes ICF/MR) – Intermediate Care Facilities for Individuals with Intellectual Disabilities

- This is an optional Medicaid benefit that enables states to provide comprehensive and individualized health care and rehabilitation services to individuals to promote their functional status and independence. Although it is an optional benefit, all states offer it, if only as an alternative to home and community-based services waivers for individuals at the ICF/IID level of care.

IDS – Integrated Delivery System

- Integrated delivery systems can employ team-based care practices, accept and disburse payments and financial incentives to providers within their system, and provide performance reports and counseling to individual doctors and practices.



IHH – Integrated Health Home

- Integrated Health Homes provide physical, behavioral, and social care coordination for all individuals in Medicaid. The Integrated Health Home program was approved as a Medicaid State Plan Amendment in July 2018.

IHIE – Illinois Health Information Exchange

- A statewide, secure electronic transport network for sharing clinical and administrative data among healthcare providers in Illinois and bordering states.

ILGA – Illinois General Assembly

- The legislature of the U.S. State of Illinois comprised of the Illinois House of Representatives and the Illinois Senate.

ILSAC – Illinois Single Audit Commission

- The body responsible for oversight of the Grant Accountability and Transparency Act rulemaking, implementation, and monitoring process.

IMD – Institutions for Mental Disease

- A hospital, nursing facility, or other institution of more than 16 beds, that is primarily engaged in providing diagnosis, treatment, or care of persons with mental diseases, including medical attention, nursing care, and related services.

IMRP - Illinois Medicaid Redetermination Project

- The Illinois Medicaid Redetermination Project (IMRP) will improve Medicaid integrity by validating that clients who qualify for medical benefits receive them, while those that are not qualified are disenrolled. The state's Medicaid program will use advanced data matching technology to verify income and residency of the state's 2.7 million Medicaid clients on an annual basis.

JCAR – Joint Committee on Administrative Rules

- The Joint Committee on Administrative Rules is a bipartisan legislative oversight committee of 12 legislators created by the General Assembly that reviews administrative rules for State agencies.

LCPC – Licensed Clinical Professional Counselor

- LCPC is a professional title which indicates that the holder of the designation has undergone additional supervision, examination, and education beyond that of a Professional Counselor.



LTSS - Long Term Support Systems

- Long-term support system refers to providing people with disabilities and chronic conditions with ongoing care. Services are primarily covered by Medicaid and allows for coverage in both institutional and community-based settings.

MAC – Medicaid Advisory Committee

- The Medicaid Advisory Committee (MAC) advises the Department of Healthcare and Family Services on policy and planning matters related to care coordination and other health related tasks.

Managed Care

- Managed care is an approach to financing and delivering health care that seeks to control costs and ensure or improve quality of care through a variety of methods, including provider network management, utilization management and quality assurance.

MCE - Managed Care Entity

- The generic term for a model of care coordination – the four models being Managed Care Organizations (MCO), Care Coordination Entities (CCE), Accountable Care Entities (ACE), and Managed Care Coordination Networks (MCCN).

MCO – Managed Care Organization

- An MCO is an HMO or HMO-like health plan that has its own network of doctors and hospitals. Clients that enroll in an MCO receive all of their services from doctors and hospitals within their MCO, network unless they get approval from the MCO. MCOs are the only type of Managed Care Entities (MCE) that are not provider based.

MMAI - Medicare-Medicaid Alignment Initiative

- The MMAI is an effort to reform the way care is delivered to clients eligible for both Medicare and Medicaid Services (called “dual eligibles”). Jointly administered by the Centers for Medicare & Medicaid Services and the Illinois Department of Healthcare and Family Services, MMAI allows eligible beneficiaries in Illinois to receive their Medicare Parts A and B benefits, Medicare Part D benefits, and Medicaid benefits from a single Medicare-Medicaid Plan, also known as a MMAI plan. The MMAI demonstration project began providing coordinated care to Medicare-Medicaid enrollees in the Chicagoland area and Central Illinois beginning March 2014.

MMC – Medicaid Managed Care

- Managed care of Medicaid beneficiaries where the state Medicaid agency pays MCOs to manage at least some Medicaid-beneficiaries. There are two main forms of Medicaid managed care, “risk-based MCOs” and “primary care case management” (PCCM).



MFP – Money Follows the Person

- The theory that individual transitioning from institutional facilities to Home and Community Based (HCBS) services should continue to receive the same amount of funding.

MCR – Mobile Crisis Response and IM-CAT – Illinois Medicaid Crisis Assessment Tool

- A mobile, focused and time-limited behavioral health care service covered by Medicaid and designed to achieve crisis symptom reduction, stabilization, and restoration of the client to the previous level of functioning. The Illinois Department of Healthcare and Family Services requires mobile crisis response providers to utilize the Illinois Medicaid Crisis Assessment Tool (IM-CAT) as a component of service delivery. The IM-CAT is a decision support and communication tool to allow for the rapid and consistent communication of the needs of individuals experiencing a crisis that threatens their safety or well-being or the safety of the community.

NWD – No Wrong Door

- A practice or model whereby agencies are equipped with information on disability/mental health services in order to be able to be a “one-stop-shop” or “no-wrong-door”, for individuals accessing information.

OASAC – Older Adult Services Advisory Committee

- The OASAC is a committee established in Illinois in 2004 under the Department of Aging with the goal of promoting the transition from facility-based services to Home and Community Based (HCBS).

PMPM – Per Member, Per Month

- A payment system in which providers receive payment on a per member, per month rate. Integrated Health Home providers receive payment for care coordination on a per member, per month rate.

QIDP - Qualified Intellectual Disability Professional

- Credential recognized by Illinois Department of Human Services for a person who has completed education (Bachelor's Degree in Human Service field), experience, background checks, 40 hours of mandated training, and continuing education requirements. QIDPs work in a variety of programs under the current developmental disability Medicaid Waivers to provide case management services and supervise direct care staff.

SBIRT – Screening, Brief Intervention, and Treatment

- A prevention and early intervention program meant to reduce healthcare costs.



SDH – Social Determinants of Health

- The social and economic circumstances in which individuals live in that can affect their health and the healthcare system to which individuals have access.

SHA – State Health Assessment and SHIP – State Health Improvement Plan

- The focus on behavioral health has been informed by the State’s Healthy Illinois 2021 plan, which encompasses the SHA along with the State Innovation Model grant awards, and the SHIP. Together, these initiatives aim to align plans, processes, and resources to improve the health of Illinois residents.

SHIP – Senior Health Insurance Program

- Free statewide health insurance counseling service for Medicare beneficiaries and their caregivers.

SIM – State Innovation Model

- Illinois’ two State Innovation Model (SIM) design grant awards from the Center for Medicare and Medicaid Innovation - a Round One award in 2013 and a Round Two award in 2015 – helped the State to create focused and measurable health improvement strategies and identify behavioral health as a priority.

SMHRF – Specialized Mental Health Rehabilitation Facilities

- These facilities specialize in the treatment of serious mental illnesses and often co-occurring substance use disorders. SMHRFs’ four levels of care encompass crisis intervention, acute stabilization, intermittent stays and long term services and supports within a residential setting.

SMI – Serious Mental Illness

- A mental illness that has the duration of a least a year and impairs at least two of the following: mood, thinking, family life, interpersonal skills, socio-legal standing, expected role impairment, or self-care needs (or a shorter period of time with at least four categories suffering impairment).

SNF – Skilled Nursing Facilities

- An inpatient healthcare facility with the staff and equipment to provide skilled care, rehabilitation, and other related health services to patients who need nursing care, but do not require hospitalization.

SPD – Seniors and Persons with Disabilities

- Common grouping of individuals that are eligible to sign up for certain health insurance options and/or receive similar benefits.



SPA – State Plan Amendment

- A State Plan is a contract between a state and the Federal Government describing how that state administers its Medicaid program. It gives an assurance that the state abides by Federal rules and may claim Federal matching funds for its Medicaid program activities. The state plan sets out groups of individuals to be covered, services to be provided, methodologies for providers to be reimbursed and the administrative requirements that States must meet to participate.

SOC - Systems of Care

- “Systems of Care” is a healthcare service delivery approach that builds partnerships to create a broad, integrated process for meeting families' multiple needs.

SROI - Social Return on Investment

- A measurement that takes into account not just the financial costs and benefits of programs and services, but also the social gains. ROI is a way to demonstrate the effectiveness and economic value of investing in human service programs.

SSAC – Social Services Advisory Council

- The SSAC is a public/private partnership created to advise the Illinois Department of Human Services on policy regarding the Department's wide range of social service programs serving Illinois' citizens.

SUD – Substance Use Disorder

- Substance use disorders occur when the recurrent use of alcohol and/or drugs causes clinically and functionally significant impairment, such as health problems, disability, and failure to meet major responsibilities at work, school, or home.

UAT - Uniform Assessment Tool

- The Uniform Assessment Tool (UAT) is a standardized and uniform process across community-based programs to determine eligibility, identify support needs and inform person centered planning.