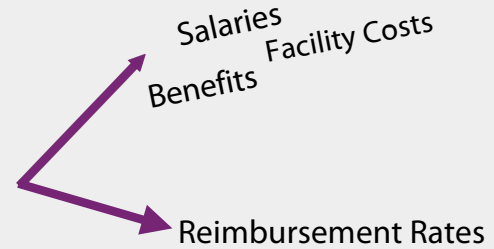


# Failing to Keep Pace:

## An Analysis of the Declining Value of Illinois Human Services Reimbursement Rates

Illinois Partners for Human Service conducted a research study comparing reimbursement rates to the consumer price index across key human services to form a comprehensive picture of what state-funded reimbursement rates mean for service providers in Illinois.

**The study found that reimbursement rates in nearly every field have fallen behind the cost of living, steadily losing value.**



### Stagnant reimbursement rates present severe challenges for providers.

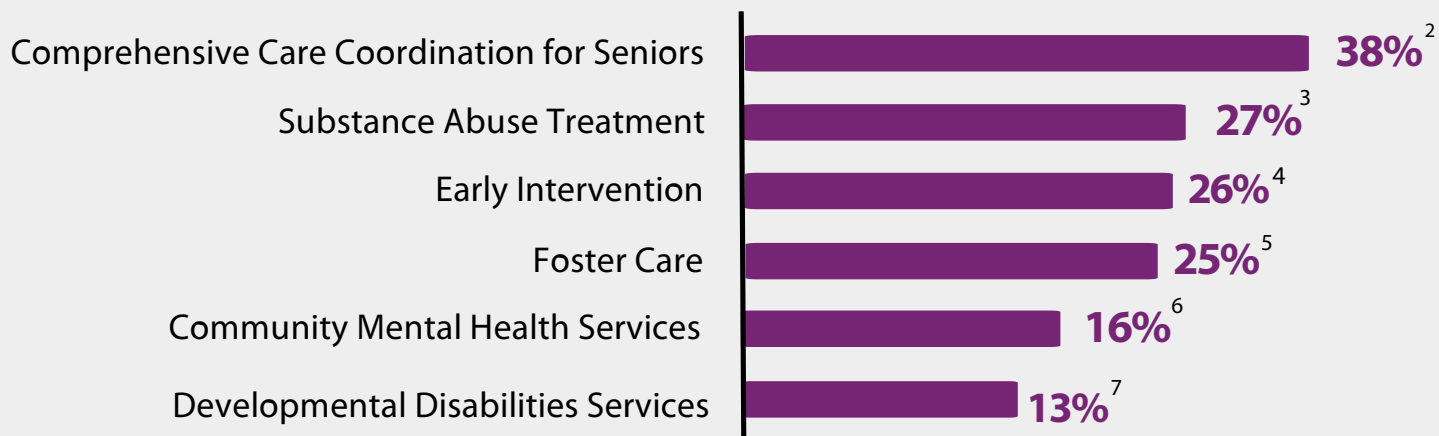
- 1 Difficulty Covering Operating Costs** 

Rates often fail to cover the basic operational and administrative support providers need to stay in business.
- 2 High Employee Turnover 25%** <sup>1</sup>

Stagnant rates translate into low wages, heavy caseloads, and burnout.
- 3 Inability to Meet Increased Need** 

Rates provide no support for agencies to meet growing demand for services.

### To adjust for the increased cost of living, reimbursement rates would need to increase substantially.



**This study provides data to encourage state leaders to reexamine reimbursement rate levels and reaffirm their investment in community well-being and support.**

1. 2015 Salary Survey of Employment and Community Support Services, Illinois Association of Rehabilitation Facilities, Inc.  
 2. Based on data set provided by the Illinois Department on Aging compared to CPI-U Midwest between 2000 and 2015.  
 3. Based on data from the Illinois Department of Human Services DASA Contractual Policy Manual (FY2000 & FY2015) compared to CPI-U Midwest between 2000 and 2015.  
 4. Based on data from the Illinois Department of Human Services Early Intervention Service Descriptions, Billing Codes and Rates (March 2004 & September 2009) compared to CPI-U Midwest between 2004 and 2015.  
 5. Based on data set provided by the Illinois Department of Children and Family Services compared to CPI-U Midwest between 2000 and 2015.  
 6. Based on data from the Illinois Department of Healthcare and Family Services Community Mental Health Service Definition and Reimbursement Guide (2007 & 2014) and Screening Assessment and Support Services Program Service Definition and Activity Crosswalk (July 2005) compared to CPI-U Midwest between 2005 and 2015.  
 7. Based on data from the Illinois Department of Human Services Division of Developmental Disabilities Rate Tables (FY2008 & FY2014) compared to CPI-U Midwest between 2008 and 2015.